



National Survey of Student Engagement

Lock Haven University

The final page of the NSSE Web version asked students to respond to the following question in an open text box:

“If you have any additional comments or feedback that you’d like to share on the quality of your educational experience, please type them below.”

Student responses to this question appear on the following pages. Please note that these comments appear exactly as the students entered them. They were not edited for grammar, offensive language, or otherwise questionable content. For this reason, student identifiers are not provided.

Student Comments

August 2008

UnitID	Class	Additional Comments
213613	1	<p>Well (to be honest), at the moment, I'm a bit disappointed. As far as literature goes, the focus here seems ridiculously limited to works from Europe and the United States. It's a bit frustrating, really, especially for someone interested in Eastern Literature(The Tale of Genji, anyone?) or anything other than Shakespeare, really.□</p> <p>□</p> <p>It is discouraging that there are only two world literature classes offered, which is compounded by the fact that the option of independent study is limited to juniors and seniors. I've resorted to purchasing books relevant to the topic I wish to study - this is in addition to the hundreds of dollars I spend on text books each semester - and reading them on my own time (and there's not very much of that, either).□</p> <p>□</p> <p>I'm starting to wonder why I'm paying to be here.</p>
213613	1	<p>Most of these questions asked in this survey are the wrong questions to be asking. Lock Haven and surrounding areas (not as far away as williamsport or state college). provides us with nothing to do on the weekend, thus becoming useless to the student body. If Penn State didn't have a two years of college then transfer policy, Lock Haven could have kissed my ass goodbye my first semester of college.</p>
213613	1	<p>I think this university is spending too much time on diversifying themselves, and less on internal problems, and communication between departments and the administration. racism isn't the issue in central pennsylvania, it's people that don't know how to do their jobs whether their white or a minority.</p>
213613	1	<p>I've really enjoyed my experience at LHU, but I can't help but wonder why there is not a paved walkway to the Health Professions Building. Most students have to walk in the mud, ice, and snow just to get to class. I really hope the University will consider adding a paved walkway for students safety and connivence.</p>
213613	1	<p>I feel that a survey could be released to rate different specific professors. As a whole, the professors could be rate "good" while one individual professor may still not be doing an effective job.</p>
213613	1	<p>With snow days and stringent security processes, Lock Haven University has displayed that they care not only for us to receive a thorough education, but they also put our safety first. This is most important to me.</p>
213613	1	<p>Transportation should be available until all classes are over during a day which is around 9 between campus and east campus!</p>
213613	1	<p>At Lock Haven University I have encountered two types of educators, the kind that wants nothing more than to help you do well and succeed and the kind that embarrass you when they believe you ask a stupid question when you are simply trying to learn the material.</p>
213613	1	<p>I first started with a mathematics degree, and I'm still enrolled in the major. Yet, I find myself wanting to switch to law. There are many problems and issues that I want to change, and they can be changed through law.</p>
213613	1	<p>I am Leaving Lock haven because it does not have any tennis programs. i am very disappointed about that, and find it crazy that they do not have it at all.</p>

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213613	1	Lock Haven University Is A Great Institution and Im really glad I decided to further my education here
213613	1	great school
213613	1	LHU RULES!!
213613	1	i think that we should have the buses take us to walmart once a week and i think for the people who live on the hill, need to have some type of food up here so we don't have to walk down to bentley all the time,especially when it is snowing and icy because it take these people way to long to get the side walks and steps cleaned!!
213613	1	I don't agree with the idea that all students should have laptop computers for school. I see more people playing games, and checking their email, Facebook, and MySpace accounts than taking notes and follwoing class.
213613	1	I don't have any comments. No offense, but I'd just like you to know that this was a waste of time to me.
213613	1	I grew up down the road from Lock Haven and during my sophmore year in high school I moved to Florida. I could choose to go anywhere for college, I chose Lock Haven, and I am thankful I did.
213613	1	It seems like there is no tradition, pride, or really anything that makes this university that exciting.
213613	1	I think college should be the experience of a life time. I think there should be more for us to do. We should have a mall built, transportation to wal mart here for free, to solve that let freshman have cars on campus. This campus sets city kids back and they do not want to return for another semester.
213613	1	I love and enjoy the stmosphere that Lock Haven University has. Everyone is very friendly and it is a beautiful campus.
213613	1	My experiences at this University have all been positive to this point. I haven't chosen a major as of yet and so have only been in basic general education classes thus far.
213613	1	I have loved attending Lock Haven Clearfield□ The staff and faculty understand the problems faced by a student who not only has a child to care for, but also has a sever medical condition that can lead to problems in class and outside.□ The college I previously attended was not good at helping students who required special conditions at times.
213613	4	The financial aid department is quite horrible. I don't like being treated like a number and not a person. I needed a hold lifted in order to send a transcript so I applied for an alternative loan to pay my bill. The financial aid department certified my loan but was unwilling to lift the hold until they recieved the check from the loan company. I feel that it is quite rediculous to do such a thing when they already knew the exact amount of money that they would recieve and the date that it would be disbursed. I feel that they would rather see a student miss an opportunity to succeed than help the student out by bending a silly rule. I attended Penn College before I came to Lock Haven and I must say that my overall experience with LHU does not even come close to Penn College. I am thoroughly disgusted with the way things are done here at LHU. I would never recommend this school to a prospective student. My guess is that no one will even read this so in the event that someone does, let me know by emailing me at hbauman@lhup.edu
213613	4	Survey took took alot of time to complete, for accuracy I would suggest shortening some of the questions. Otherwise students will choose the fastest answer without reading the question

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213613	4	I enjoyed my time at LHU, and actually gained a broad experience. I enjoyed the Professor's kindness as some of them I have had, we continue to talk even after the course has been completed.
213613	4	I have had a very bad experience with the teachers in the Early Childhood program. It seems that none of them quite know what is going on and everyone gives you a different answer to the same question. □ Also, if I would have seen the television adds for LHU before I decided on going there, I NEVER would have gone!!!! GET NEW ADS! The current ones are AWFUL!!!!!!
213613	4	I think there should be more lighting on campus. I also live with an international student and I think many more students should get that opportunity because it is a very rewarding experience.
213613	4	While this institution has a good reputation, there are more professors who are indifferent about the status of their students academically or socially than those who are not. Because of poor advisement I ended up changing my major, taking classes I did not need, and had to put off graduating 3 times. There are very few professors here who have truly motivated me to perform to my highest ability - one of those who recently was fired. He was unorthodox as far as a professor goes, but in all the classes I've taken, it is by far the most memorable. More than one or two meetings a semester should be required between advisors and students; and students falling below a B- average should automatically be directed into the tutoring program. This can be a good school but too many students fall through the cracks here academically, socially, and financially.
213613	4	Luckly I was able to get an advisor to help me in my career choices but when I started my first advisor didnt seem to care about me. I wish the advisors would give you other options then "you wont be able to do that." Instead give the students other options to look into for careers.
213613	4	Since adding a major, Health and Physical Education, my overall outlook about Lock Haven University has changed immensely. I am so glad that I have chose to go into Health and Physical Education!
213613	4	Lock Haven needs to offer more activities for student life, then advertise the advents better.
213613	4	It is getting increasingly difficult to find a computer to use during the school day. I think this is because computer labs which used to be primarily for student use are now being used as class rooms. I feel this should stop and there should only be certain computer labs that are for classes. Also, the printers are often out of order or not printing clearly. If these issues were fixed, it may help relieve some extra stress for some students.



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UnitID	Class	Additional Comments
213613	4	<p>Overall I would say that my time here has been pretty good. But there have been situations over the past four years that have really turned me off. <input type="checkbox"/></p> <p><input type="checkbox"/></p> <p>There was a temporary professor that I had for a few classes last year that probably should have been fired, if hired at all. As a department, students were very vocal about the situation and we were ignored repeatedly. I feel like those classes were wasted time, and that we were completely brushed aside.<input type="checkbox"/></p> <p><input type="checkbox"/></p> <p>I feel like when we are paying as much as we do per semester, the quality in the classroom should at least be acceptable.<input type="checkbox"/></p> <p><input type="checkbox"/></p> <p>The campus overall is beautiful, until closer inspection. Do we seriously need soap dispensers with Lock Haven logos while there are stairs on campus that are falling apart, elevators that never work, etc, etc?<input type="checkbox"/></p> <p><input type="checkbox"/></p> <p>Bentley is not a friendly place for a vegetarian. The corporation in charge of them is a bunch of mafia a-holes who only want money. Seriously, I would encourage anyone to try to eat a good vegetarian meat there twice a day for a week. HA!<input type="checkbox"/></p> <p><input type="checkbox"/></p> <p>I have worked in a residence hall for a long time as a desk receptionist. I can't even begin to tell you about the crap that I have seen with the residence hall staff. The irresponsibility and unprofessional attitudes are appalling. Almost all of Gross hall should be fired. Including the RD.<input type="checkbox"/></p> <p><input type="checkbox"/></p> <p>Seriously, the students make the university. Listen to the students. There is a reason that half the campus goes home on the weekend. I was never one of those people, but it's not hard to figure out. Serious changes need to be made.<input type="checkbox"/></p>
213613	4	<p>I feel that this university cares more about money and getting as many students as possible to attend rather than the quality of the course work and campus itself.</p>
213613	4	<p>Yoou aked too many questions. I only responded because I recieved numerous e-mails, and i hurried through the second half of the survey, so take from it what you can. And also, I don't know if any of the authors that I read were of a different ethnicity, and this is a good thing, because to focus on race does make an issue of it, and it should not matter.</p>

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213613	4	Having gone to Lock Haven University, it is sad to say that I have come to figure out that it is now 2008 and a school in such a small, close-minded city is also close-minded in its ways. Although the president of the University is of African American decent, and his attempts at bringing more diverse students to the campus are acknowledged, I find that many of the organizations and systems on campus are very much so racist. I am a white student at Lock Haven University, and I have come to understand what it means for an African American or other student of different race feels like. They feel segregated by many if not all of the organizations on campus. Looking at HAC for instance, the multicultural chair each semester is forced to be unhappy or resign because they feel left out of the group or feel segregated. As well, the multicultural chair has money they cannot use until they are told they can use it, whereas all the other chairs can use their money freely. I believe that it is 2008 and we should no longer have a multicultural chair. Why should we have to have special events to place stereotypes and labels on individuals? Why can't all the events be seen as multicultural events. I cannot fathom how such a University acts as if they are so modern and diverse,
213613	4	I had a fantastic experience at Lock Haven University.
213613	4	My experiences at Lock Haven University have been beyond my expectations! The professors of the Recreation Management department have gone above and beyond to facilitate with my college experience. I would recommend this university to anyone looking at colleges.
213613	4	The University at times had made me incredibly frustrated. Many of the offices across campus do not answer emails and are generally inhospitable and unhelpful. Many offices fail to perform their basic functions and fail to address the needs of students. It is a huge mistake to not try to satisfy the top students at your institution because at least this one will never contribute a cent to the institution as an alumnus.
213613	4	Even professors that have been teaching for a lot of years, still should be evaluated! I feel their are some professors that have tenure, but don't care about their students.
213613	4	I would really like to see more focus on getting students into their selected fields in their freshman year. That way, by sophomore year, they have an idea, and goal to strive for. I know some students have no idea, what they want to do, because they have never been in the field. So, it affects their schooling.
213613	4	keep classes small, about 15 to 20 students per class.
213613	4	I only wish that disability services could assist students that have surgery, instead of saying that they can't be help with anything. This school also can be more handicap accessible.
213613	4	How about hiring economic professors who are actually able to teach and not just pass students who show up. Also, have advisors who know what they are talking about.

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213613	4	I feel as if being in the Criminal Justice major I have been punished. I have been put at East Campus. A school with no fire extinguishers, emergency buttons, no safe exits. There are weeds and vines growing inside of the buildings. We are so seperated and yet "connected" to the campus. I do not feel safe at East Campus and many of the students feel these way as well. Also as past events of school shootings I feel as if our school has no plan of emergency. I feel as a school we should atleast discuss this with some sort of meeting in which we can volunteer to come too and talk about our concerns. <input type="checkbox"/> <input type="checkbox"/> Thank you.
213613	4	Finincial aid department is quite unfriendly and unwilling to work with the student to ensure that the student is receiving the proper material or assistance. Some faculty are quite rude to students and view them a inferior and really don't help them in course material.
213613	4	During my professional semester for special education I felt that most of the content was too repetitive. We had already learned the information in the 100-200 level courses. I feel that professional semester should be more challenging and the students should learn NEW information that will better prepare them for the future.
213613	4	Being active duty military for almost nine years, I had the oppportunity to attend different colleges/universities. I can honestly say that Lock Haven University has given me my best educational experience. At Lock Haven University, most of the professors and administrative staff have been great to work with. In my opinion, Lock Haven University has a very strong focus on the students, and that, I greatly appreciate.
213613	4	Lock Haven University has a great summer program for students looking to get into college. It helped me out tremendously and I would reprehend it to everyone.
213613	4	My time spent here at Lock Haven really was a great experience. This school has a lot to offer. A suggestion is to advertise events better. Many times I would here of the events just a day before or the day off. Encourging students to get involved is great and really enhances the college experience.
213613	4	I dont understand why it matters that my father or mother finished school. Also I don't accept the fact that you ask what a person's race is. I guess the times haven't changed as far caring about what a person's ethnic background is.
213613	4	I came to LHU from NJ and it has been a great experience both educationally and personally. I have made many friends and feel completely ready to move on into my field. The health science department has been incredible and in my experiences has turned out some of the most professional and highly qualified athletic trainers that the profession has ever seen.
213613	4	There are many issues that the administration chooses to ignore instead of dealing with them. Some of the professors at this school are very unprofessional and there is very little done within the administration to change this.
213613	4	Often times felt that the administration was not there for the students when there was a problem. I feel that my entire college experience was thanks to the hard work of two faculty members in my major.

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213613	4	Most of the faculty is amazing, they respond quickly and are overly willing to help whenever they can. However, there are some faculty that need to step it up a little, they aren't in their office during posted hours, they don't respond to emails and they don't hand things back in a timely manner.
213613	4	Despite enrolling here for a promised degree that did not materialize (Art Education), I've had a mostly positive and successful experience. But now, on the cusp of graduation I find myself having to scramble and continue my education elsewhere to become certified as an art educator in order to become employable. I sincerely wish I could have graduated with an Art Education degree, the way I was led to believe would happen.
213613	4	Very Hands on university. The teachers really take time to make the students want to succeed. The disability program is wonderful
213613	4	A parking garage should be added. It was an extreme hassle, and waste of money to have to drive around the parking lot for twenty minutes looking for a space to park every day. In addition, the trolley service, although it does look very nice, should be discontinued. I'm sure anyone who does not use the service would be extremely annoyed to find out how much they pay towards that in their tuition cost. Gas is too much! The trolley service is a waste of money. Build a parking garage down by the Rec Center.
213613	4	I think my experience has been an overall good one. I am an Athletic Training major, and I think it was perfect for me. The professors and students in my classes for the major have helped me a lot and they are like family to me. I got exactly what I wanted and expected. I wanted a smaller school, to get to know my teachers, to get the grades I want, and to come out with friends I'll never forget. I love the Athletic Training Program here at Lock Haven, and I don't regret choosing this school.
213613	4	If I could offer any advice, it would be that the administration listen to student complaints. Without students, LHU would be a cluster of buildings in central PA. When issues affecting students arise, please don't dismiss them.
213613	4	Lock Haven University needs to increase diversity with faculty, staff and students. Promote awareness of other countries, cultures and races, and their issues.
213613	4	Being a student with a learning disability, I have found that I am allowed minimum accommodations, but the teachers don't really work with me to ensure my success. The basic accommodation I get is extended time for testing, but nothing with oral assessments or providing examples of expected work.
213613	4	Great University
213613	4	I transferred here from another university. Before coming here though I took time off and worked. When looking for a school to complete my education I knew exactly what I was looking for. Lock Haven had everything that I was looking for and more. I have found that the professors here are so understanding and go out of their way to work with you when you need help or have questions. The classes I have taken so far and the opportunities given to me by my professors have made my experience here fulfilling.

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213613	4	Lock Haven was my first and only choice for college. I have not changed my major, and I've taken my program straight through. I'm proud of my LHU education, and I hope it takes me far. I feel, however, like LHU is not adapting to the flux in student population, and I think it will hinder this university in the future.
213613	4	Stop taking in so many new students. I came to this school because I didn't want to just be a number as did 90% o
213613	4	Most of the positive comments that have been made were directly specifically at the history department. I did not answer the question regarding would i have gone here again after my experience due to the lack of a Anthropology major at the school that was a difficult question to answer.
213613	4	The Criminal Justice program has fantastic professors, but the program is severely understaffed for the number of declared majors. It makes scheduling CJ classes and other class very difficult. It also makes acquiring minors difficult. Get back to smaller classrooms. <input type="checkbox"/> <input type="checkbox"/> The Theatre Program has fantastic professors as well.
213613	4	I am a returning adult, disabled student here at LHUP and consider the disabilities services provided by Mr. Junco to be a joke. After numerous attempts to seek his assistance during my first semester, the lack of his availability and help led me to a feeling of NO HELP at all from him/ the university.
213613	4	I have some wonderful professors, and others that are not so great. I have had a wonderful experience at LHU, but some professors that do not care about the welfare of the students. As a biology major, I have a professor that failed over half of a graduating class-- completely canceling all of my graduate school acceptances (upon graduation) and graduate school applications. It cost me alot of money, a semester, and some self esteem. I will have to re-take the class with the same professor.
213613	4	I feel that this university places too great of a focus on herding in minority students, with the goal of receiving federal and state funding. I also feel that the administration does not have the students best intentions at heart when making decisions. Though there has been a surplus budget, it has been squandered on trivial comfort items such as the two trollies, when the stairs around the university are in dire need of repair. I also feel that the administration needs to be more considerate and responsible when deciding on a university delay, or cancellation...the safety of students is paramount, and it is reckless to have have classes on days when several students fall on ice, and must go to the emergency room
213613	4	LHU is a very good school that is affordable.
213613	4	In forming an opinion about LHU based on my experience, I'd have to say that LHU offers a comparable if not superior Liberal Arts education than any large, prestigious university. The only thing that we lack is more research opportunities in the International field. For instance, instructor guided research in a global context. It would have be enjoyable to have done research in another country.