



# Lock Haven University Library Annual Report 2006-2007

**Prepared by Tara Lynn Fulton  
and Gwendolyn Perrin**

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## **Accomplishments**

As President Miller articulated his visions this past year -- focusing on technology, diversity/internationalization, Clearfield, program quality, and active learning -- the libraries found ways to support all of those key directions. We also continued along the path of moving from print to electronic resources, thus focusing on being able to expand services while increasing productivity and efficiency of operations. Our last area of emphasis was on assessment and the completion of a five year program review.

### **Reference and Instruction**

Our core mission is to help students learn. Librarians staff the reference desk at Stevenson about 50 hours per week, and the Clearfield Librarian is available about 20-25 hours per week to answer student questions. We have been surprised to find that reference questions at the desk have not declined significantly as they have in other libraries, and that our web and email reference queries are growing so slowly. Clearly there is something unique about LHU students in their preference for personal attention. In the area of instructing the Clearfield Librarian conducted twice as many instruction sections and reached some 250 students in the classroom this year.

### **Technology**

Late in the year technology fee funds were released to order circulating laptops at both campuses. As first year students come to campus with their own laptops, there is a need to address availability for upper division students. The computer lab in the library is always full, as are the machines dedicated to library research. The laptops serve an important role for students who want to find a comfortable corner of the library to access the Internet, Microsoft Office, and email through the campus wireless network.

Various librarians studied up on Web 2.0 technologies and their possible application to library services. We debuted a whole new navigation system for the library's website, which has received positive reviews from students and faculty. A web presence is critical to addressing the needs of the millennial generation, and we are proud of our ability to keep pace.

### **Print and Electronic Resources**

The Chancellor once again allocated a portion of the performance funds to be used for library access improvement. With these funds the library bought access to a product that allows us to compare our print collections to those of peers, and we are using the monies to add titles in the areas in which we are found to be deficient. Typical of many academic libraries, we have many titles in the collection from the 1960's, when campuses had money to spend, but a serious lack of up-to-date titles. Over the past several years we have systematically been going through the book collection to weed

out outdated materials, and as a result the total number of volumes in the library is decreasing. I have frequently commented that Lock Haven does not consider library books to be a basic operating expense. We spend only about \$50,000 on books each year. One significant sign that demand for books is outstripping our ability to provide them is that interlibrary loan borrowing is up an amazing 50% this year at Stevenson and even more amazing 150% at Clearfield. We rely totally on academic equipment funds and special performance funds to buy books for the library.

Due to budget constraints, it was necessary for us to do a significant cancellation project of our print journals. Fortunately more and more core titles are available full-image through the major database vendors, so we do not need to rely as heavily on interlibrary loan as a substitute for on-campus access. However the fact remains that we lost 1/4 of Stevenson and 1/10 of Clearfield subscriptions in a single year, and faculty are concerned.

We reconfigured a librarian position to focus on electronic resources and digital initiatives. With 100 databases and increasing percentages of journals being accessed online, running a library is no longer a matter of checking in the latest issue of a journal - - we have had to gain expertise in negotiating contracts, maintaining active links, tracking individual titles in an aggregated environment, etc.

## **Media Services**

The media area continues to grow in collection size, in equipment availability, and in popularity. We sponsored an open house to encourage faculty, students and staff to come in and see what the hardware and software is capable of, and how it might be used to improve teaching and learning. Our publicity efforts are beginning to pay off; we circulated one piece of equipment for every two students on the campus!

## **Efficiency of Operations**

While no policy and procedure manual is ever "done," we do now have a complete set of policies and procedures which we can now work to update regularly. We have already seen the benefits in ease of training new staff members and student assistants.

We sent letters out to several groups, and worked with University Advancement, who did a Phon-A-Thon as follow-up to the letters. We only raised \$3500, which I concluded was not worth all of the effort that went into the fundraising effort, but I was glad we tried it.

Our new acquisitions staff member and some of the staff in the finance office initiated a review of processes for submission of book orders. Significant changes were made, allowing for a far less labor-intensive process without sacrificing clarity for the auditors.

## **Public Events**

The library supported the university's first Celebration of Scholarship day in April. We paid for student poster production, and several of the exhibits were held in Stevenson Library.

The library produced the second brochure on faculty scholarship for distribution at the Provost's open meeting at the beginning of the academic year, but decided we did not have sufficient staff time available to agree to do the publication on an ongoing basis.

We had many activities for National Library Week – a time when the staff and student assistants in the library work together to have some fun getting others to think about the important role that libraries play in education. We worked this year on getting our team together with those at Ross Library this year, and did some activities jointly with them for National Library Week.

In the area of public relations, we decided this year to switch from doing a newsletter to creating a library blog. It will take some time to generate interest on-line, but it is a start.

We worked with the career services center to host a lunch for students interested in pursuing librarianship as a career, which resulted in significant conversation with five students.

## **Assessment**

Librarians spearheaded the development of a rubric for assessment of information literacy overlay courses within general education and piloted its use this year. We look forward to seeing the results of more extensive use of the rubric in 07/08.

The librarians completed several important user satisfaction surveys, including a PASSHE-wide initiative to do the LibQual survey – a standard measure of user satisfaction for academic libraries. Undergraduate students are quite well satisfied with the library, with LHU rating above many of our peers in terms of appreciation for the courteous and knowledgeable service they receive from library employees. Our users noted, however, that the library building lacks spaces for group learning, and quiet spaces. Graduate students and faculty were overall satisfied with our services, but commented on the limited number of both print electronic resources available and the lack of library space that is inspiring for study, learning, and research.

The library's last five year review was 1999/2000, just before I came on board as director. Self-study results of this review indicate that significant progress has been made in many areas. The external reviewer praised many aspects of library operations, including media services, the children's collection, our ongoing weeding project, the liaison program with academic departments, the team-based organizational structure, the information literacy program, and a solid web presence. However the external reviewer also noted some serious areas of deficiency, including a substandard operating budget, inadequate staffing levels, a severely outdated facility, and an inability of the print and electronic collections to support graduate programs.

## **Conclusion**

I would like to close with a summary of what the library needs to reach its full potential.

1. Complete renovation of the Stevenson Library, now 38 years old.
2. Management staff and a presidential commitment to create a complete University Archive in both print and electronic formats, including a full-time Archivist.

3. An operating budget that represents 4% of the university's E&G budget.
4. Automatic start-up funds for all new academic programs.
5. Access to technology fee funds for continuing subscriptions to databases, or equivalent increase in operating funds.
6. Addition of .5 FTE library technician for the Clearfield Library.
7. Addition of 1 FTE distributed systems specialist to manage library automation.

*Tara Lynn Fulton*  
*Dean of Library and Information Services*

## Statistics and Expenditures

### Personnel

	Stevenson			Clearfield		
	2006	2007	% change	2006	2007	% change
Administrative Staff FTE	1	1	0	0	0	0
Library Faculty FTE	8	8	0	1	1	0
Support Staff FTE	8.5	8.2	-3.5	0.5	0.5	0
Student Assistants FTE	9.2	10	8.6	1.2	1.5	25
Total FTE	26.7	27.2	1.9	2.7	3	11.1

### Facilities

	Stevenson			Clearfield		
	2006	2007	% change	2006	2007	% change
Hours open per week	86.5	86.5	0	56	54	-3.6
Door counts total	292,438	275,003	-6.0	29,509	27,585	-6.5
Door counts average per week	5,624	5,500	-2.2	590	613	3.9
Home Page Hits	332,640	259,480	-21.99	17,601	12,692	-27.9
Pages on the Website	170	255	50.0	n/a	22	n/a
Student entering 24 hr area	3,613	1,839	-43.1	n/a	n/a	n/a

## Reference

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	Stevenson			Clearfield		
	2006	2007	% change	2006	2007	% change
Reference questions						
Per week average Service Desk	209*	*196	-6.22	42	45	7.14
Per week average via email	0	0	0	2	2	0
Per week average via web	0.73	0.73	0	2	3	50
Total vía Service desk	**9,405	**8,820	-6.22	1,890	**2,025	7.14
Total vía email	0	9	n/a	**90	**90	0
Total via web	33	40	21.2	**90	**135	50
Total	9,438	8,869	-6.0	2,070	2,250	8.70

\* Note: Based on sample weeks.

\*\* Note: Based on an average multiplied by 45 weeks. Email and Web reference questions are combined

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## Instruction

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	Stevenson			Clearfield		
	2006	2007	% change	2006	2007	% change
Instruction sessions	163	161	-1.23	7	14	100
Students reached by instruction	4,131	3,477	-15.8	160	251	56.9

### Session breakdown by librarian

Ardan, Brian	13
Corman, Brenda	6
Foor, Jamie	15
Kulas, Stephanie	14
Lilla, Rick	35
Topper, Joby	4
Weglarz, Cathy	38
Winch, Elsa	40

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## Circulation

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Circulation by user category	Stevenson			Clearfield		
	2006	2007	% change	2006	2007	% change
Loaned to students	13,325	12,125	-10	504	378	-25
Loaned to faculty/staff	4,964	5,584	12	58	42	-28
Loaned to other users	1,316	1,191	-9	116	58	-50
Total circulation	19,605	18,900	-4	678	645	-5

Circulation by format	Stevenson			Clearfield		
	2006	2007	% change	2006	2007	% change
Books	18,212	16,447	-10	636	617	-3
Periodicals	75	94	25	0	0	0
Media	1,318	2,359	79	42	28	-33.33
Total circulation	19,605	18,900	-4	678	645	-5

Reserves	Stevenson			Clearfield		
	2006	2007	% change	2006	2007	% change
Print reserve items loaned	1,431	3,088	115.79	20	71	255
E-reserve items available	109	120	10.09	67	204	204
E-reserve items accessed	1,972	1,657	-15.97	153	609	298
E-reserve courses served	15	22	46.67	2	25	1150

Interlibrary loan	Stevenson			Clearfield		
	2006	2007	% change	2006	2007	% change
Books borrowed	259	350	35.14	2	174	8600
Universal Borrowing	105	218	107.62	59	56	-5.08
PALCI Borrowing	465	505	8.60	15	18	20
Articles borrowed	637	1,096	72.06	46	48	4.35
Total borrowed	1,466	2,169	47.95	122	296	142.62
Books loaned	1,209	915	-24.32	38	154	305.26
Universal Borrowing	145	133	-8.27	39	57	46.15
PALCI Loaned	228	82	-64.04	58	51	12.07
Articles Loaned	1,267	1,228	-3.08	17	64	276.47
Total loaned	2,849	2,358	-17.23	152	326	114.47
Total loaned & borrowed	4,315	4,527	4.91	274	622	127.01

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## Collections and Access

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<b>Book Volume Holdings</b>	<b>Stevenson</b>	<b>Clearfield</b>
Holdings in July 2006	353,198	8,044
Purchased volumes added	3,072	316
Gift volumes added	368	116
Volumes discarded	19,669	184
Holdings in July 2007	336,969	8,292
% change	-4.59	2.95

<b>Book Title Holdings</b>	<b>Stevenson</b>	<b>Clearfield</b>
Titles in July 2006	244,123	7,274
Purchased titles added	2,867	258
Gift titles added	368	76
Titles discarded	8,380	168
Titles in July 2007	238,978	7,440
% change	-2.11	2.28

### Stevenson

<b>Breakdown of book holdings by collection</b>	<b>Titles/Holdings</b>	<b>Volumes/Items</b>
Main stacks	220,441	310,409
Archives	618	901
Reference	3,678	9,483
Leisure paperbacks	365	366
Corporate annual reports	1,037	1,848
<b>Total Main Library</b>	<b>226,139</b>	<b>323,007</b>

#### Children's/Curriculum

Award books	191	477
Children's reference	43	133
Curriculum	767	1,379
Easy readers	3,204	3,220
Juvenile	8,523	8,642
Picture books	65	65
Puppets	46	46
<b>Total Children's/Curriculum</b>	<b>12,839</b>	<b>13,962</b>

<b>Grand Total</b>	<b>238,978</b>	<b>336,969</b>
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### Clearfield

Main stacks	5,263	5,374
Medical/Nursing Reference	103	146
Reference	397	834
Children's	766	771
Leisure Reading	855	861
Reserves & Serials	56	306
<b>Grand Total Clearfield</b>	<b>7,440</b>	<b>8,292</b>

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## Serials Holdings

	Stevenson	Clearfield
<b>Grand total 2006</b>	<b>823</b>	<b>52</b>
Periodical subscriptions (paid)	520	44
Periodical subscriptions (free)	82	1
Newspaper subscriptions (paid)	8	2
Newspaper subscriptions (free)	1	0
<b>Grand total 2007</b>	<b>611</b>	<b>47</b>
% change	-25.76	-9.61
<b>Bound periodical volumes 2006</b>	<b>50,539</b>	0
Bound periodical volumes added	719	0
Bound periodical volumes discarded	1,003	0
<b>Bound periodical volumes 2007</b>	<b>50,255</b>	0
% change	-.56	0

## Microform Holdings

Total microfilm holdings in July 2006	19,706	0
Total microfiche holdings in July 2006	674,651	0
Total microform holdings in July 2006	694,357	0
Microfilm added	168	0
Microfiche added	52	0
Microform added	220	0
	19,874	0
Total microfilm holdings in July 2007		
Total microfiche holdings in July 2007	674,703	0
Total microform holdings in July 2007	694,577	0
% change	0.03	0

## Gifts and Bindery

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### Gifts received\*

#### Stevenson

	Fiscal year	2006 calendar year
Books	762	502
CD	2	2
VHS	19	9
DVD	7	7
Audio Books	28	9
Kits	3	0
<b>Total</b>	<b>821</b>	<b>529</b>

#### Clearfield

Books	0	0
Total	0	0

\* Note: Those accepted for addition to the collection are included in the totals above if cataloged. However, the numbers in this report reflect gifts received which may or may not have been added.

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	Items	Expenditures
Bindery processing fees		2,667.30
Stevenson picture binding	859	5,467.57
Stevenson cloth binding	33	300.86
Stevenson theses	13	236.60
Stevenson periodicals	714	5,653.46
Clearfield picture binding	126	792.54
Clearfield cloth binding	2	14.08
Clearfield periodicals	161	932.19
<b>Total</b>	<b>1,908</b>	<b>16,064.60</b>
<b>Total Stevenson</b>	<b>1,619</b>	<b>14,325.79</b>
<b>Total Clearfield</b>	<b>289</b>	<b>1,738.81</b>

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## Electronic information access

	2006	2007	% change
<b>Database subscriptions</b>	117	119	1.7
<b>E-journal subscriptions</b>	*19,625	26,075	32.9
<b>E-book subscriptions</b>	13,183	16,824	27.61

\*Note: Discrepancy is due to a change in how stats were counted the previous year.

<b>Database/Searches</b>	<b>2006</b>	<b>2007</b>	<b>%change</b>
Academic Onefile	10,182	17,448	71.36
AltHealth Watch	8,640	n/a	n/a
Academic Search Premier	126,328	126,290	-.03
Applied Science & Technology	8,810	n/a	n/a
Biological Abstracts	10,673	8,018	-24.88
BusinessSource Premier	9,383	7,616	-18.83
CINAHL	11,249	7,129	-36.63
Communication & Mass Media	9,808	8,846	-9.81
Educational Abstracts	12,433	n/a	n/a
ERIC	30,783	21,295	-30.82
Health Source: Consumer Ed.	12,848	9,504	-26.03
Health Source: Nursing Ed	14,792	9,178	-37.95
History Reference Center	n/a	7,030	n/a
JSTOR	n/a	7,149	n/a
Lexis/Nexis	12,243	8,292	-32.27
Medline	16,444	14,126	-14.10
Newspaper Source	11,778	8,348	-29.12
Primary Search	8,988	n/a	n/a
Professional Development Collection	13,612	7,641	-43.87
Psych Articles	23,237	19,020	-18.15
Psychology & Behavioral Sciences	14,322	12,480	-12.86
PsycINFO	26,624	21,259	-20.15
SocINDEX with Full-text	15,282	14,280	-6.56
Sociological Collection	13,169	n/a	n/a
SportDiscus	14,860	9,489	-36.14
All other databases	166,562	105,729	-36.52
<b>TOTAL</b>	<b>603,050</b>	<b>450,167</b>	<b>-25.35</b>
<b>Full Text article retrieval</b>	<b>2006</b>	<b>2007</b>	
Academic Onefile	5,497	6,458	17.48
Academic Search Premier	95,095	80,745	-15.09
BusinessSource Premier	5,314	3,227	-39.27
Lexis/Nexis	14,466	9,840	-31.98
Newspaper Source	5,058	3,520	-30.41
Psych Articles	9,184	7,178	-21.84
All other databases	39,419	26,686	-32.30
<b>TOTAL</b>	<b>174,033</b>	<b>137,654</b>	<b>-20.90</b>

## Media

Equipment held 2007		Equipment Circulated 2007	
Camcorder, Digital	31	Camcorder, Digital	471
Camcorder, VHS	18	Camcorder, VHS	57
Camera (CD), Digital	2	Camera (CD), Digital	6
Camera (F), Digital	3	Camera (F), Digital	0
Camera (MC), Digital	19	Camera (MC), Digital	274
Camera (SLR), Digital	1	Camera (SLR), Digital	32
Card Reader/Writer	9	Card/Reader Writer	30
CD Player/Tape Recorder	2	CD Player/Tape Recorder	3
Conference Phone	1	Conference Phone	1
DVD Player	9	DVD Player	12
DVD/VHS Combo	6	DVD/VHS Combo	10
Easel	3	Easel	8
Extension Cord on Reel	9	Extension Cord on Reel	38
External Hard Drives	4	External Hard Drives	0
Headphones	14	Headphones	5
Laptop	15	Laptop	401
Lighting Kit	1	Lighting Kit	1
Microphone, Camcorder	10	Microphone, Camcorder	0
Microphone, Shure	13	Microphone, Shure	13
Microphone, Tape Recorder	13	Microphone, Tape Recorder	26
Microphone, Wireless	6	Microphone, Wireless	45
PA System, Portable	1	PA System, Portable	2
Screen, Portable	8	Screen, Portable	51
Projector LCD	11	Projector, LCD	177
Projector, Opaque	3	Projector, Opaque	0
Projector, Overhead	31	Projector, Overhead	24
Projector, Slide	8	Projector, Slide	2
Recorder, Digital	2	Recorder, Digital	12
Recorder, Radio	5	Recorder, Radio	19
Recorder, Tape	31	Recorder, Tape	83
Slide Tray	8	Slide Tray	0
Tripod	53	Tripod	286
TV	14	TV	19
USB Flash Drive	20	USB Flash Drive	2
VCR	25	VCR	18
Wireless Control	2	Wireless Presenter	6
<b>Total Equipment</b>	<b>411</b>	<b>Total- Equipment Items Circulated</b>	<b>2,134</b>

## Media Holdings

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<b>Stevenson</b>	<b>Held 2006</b>	<b>Added 2007</b>	<b>Discarded 2007</b>	<b>Held 2007</b>
Videos	985	59	12	1032
DVD	1277	808	2	2083
Audio Books	262	71	1	332
Phonograph Records	4514	0	0	4514
Games	4	0	0	4
Maps	1898	0	0	1898
Music CD's	613	23	0	636
CD-ROM (Educational)	171	72	38	205
<b>Grand Total</b>	<b>9724</b>	<b>1033</b>	<b>53</b>	<b>10704</b>

<b>Clearfield</b>	<b>Held 2006</b>	<b>Added 2007</b>	<b>Discarded 2007</b>	<b>Held 2007</b>
Videos	253	34	1	286
DVD	7	13	0	20
Audio Books	23	17	1	39
Cassette Tapes	2	0	2	0
CD-ROM (Educational)	21	3	0	24
<b>Grand Total</b>	<b>306</b>	<b>67</b>	<b>4</b>	<b>369</b>

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## *Budget and Expenditures*

### Stevenson expenditures

	2006 total	2007 operating	2007 AE	2007 other sources*	2007 Total	% change
Books	75,018	8,375	54,530	2,475	65,380	-12.85
Media	14,708	10,490	20,218	910	31,618	114.97
Standing orders	33,613	26,071	0	0	26,071	-22.44
Microforms	27,457	16,955	0	0	16,955	-38.25
Periodicals	129,363	117,769	0	0	117,769	-8.96
Bindery/preservation	12,447	14,325	0	0	14,325	15.09
Software	0	2,088	0	0	2,088	n/a
Electronic resources	146,502	181,376	0	39,798	221,174	50.97
ILL	1,581	2,360	0	0	2,360	49.27
Other materials costs	247	410	711	0	1,121	353.85
<b>Total materials</b>	<b>440,936</b>	<b>380,219</b>	<b>75,459</b>	<b>43,183</b>	<b>498,861</b>	<b>13.14</b>

	2006 Total	2007 operating	2007 AE	2007 other sources	2007 Total	% change
Furniture and equipment	33,901	11,938	441	0	12,379	-63.48
Equipment/Maintenance	29,895	13,478	0	0	13,478	-54.92
KLN	85,910	64,465	0	0	64,465	-24.96
Computer hardware/software	40,864	28,948	18,589	18,716	66,253	62.13
Other operating	56,844	61,679	4,834	1,292	67,805	10.78
<b>Total non materials</b>	<b>247,414</b>	<b>180,508</b>	<b>23,864</b>	<b>20,008</b>	<b>224,380</b>	<b>-9.31</b>
<b>Total</b>	<b>688,350</b>	<b>560,727</b>	<b>99,323</b>	<b>63,191</b>	<b>723,241</b>	<b>5.07</b>

### Clearfield expenditures

	2006 Total	2007 operating	2007 AE	2007 other	2007 Total	% change
Books	14,883	12,854	813	0	13,667	-8.17
Standing orders	128	0	0	0	0	-100.00
Periodicals	8,012	6,891	0	0	6,891	-13.99
Bindery/preservation	1,665	2,494	0	0	2,494	49.79
Software	620	0	123	0	123	-80.16
Media	233	0	1,018	0	1,018	336.91
ILL	19	811	0	0	811	4168.42
<b>Total materials</b>	<b>25,560</b>	<b>23,050</b>	<b>1,954</b>	<b>0</b>	<b>25,004</b>	<b>-2.18</b>
Furniture	0	0	0	0	0	n/a
Equipment/maintenance	3,064	0	0	0	0	-100.00
Other operating	3,719	1,036	0	0	1,036	-72.14
Computer hardware/software	1,516	278	4,658	1,395	6,331	317.61
<b>Total non-materials</b>	<b>8,299</b>	<b>1,314</b>	<b>4,658</b>	<b>0</b>	<b>7,367</b>	<b>-11.23</b>

<b>Total</b>	<b>33,859</b>	<b>24,364</b>	<b>6,612</b>	<b>0</b>	<b>30,976</b>	<b>-8.51</b>
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\*The Chancellor's infusion of performance funds into the libraries has been critical to access increases.

## Salaries

	Stevenson			Clearfield		
	2006	2007	% change	2006	2007	% change
Administration and faculty	523,712	544,973	4.06	52,063	51,817	-.47
Staff	233,044	319,809	37.23	10,147	15,570	53.44
Student employment	58,171	82,191	41.29	10,246	10,507	2.54
Benefits	451,543	375,771	-16.78	23,419	41,234	76.07
<b>Total salaries and benefits</b>	<b>1,266,430</b>	<b>1,322,744</b>	<b>4.44</b>	<b>95,875</b>	<b>119,128</b>	<b>24.25</b>

## Library operating budget allocation 2007

Stevenson materials	369,609.
Stevenson non-materials	204,539.
Stevenson total	574,147.
Media services	12,500.
Clearfield	23,257.
<b>Total operating</b>	<b>609,905.</b>

## Total library spending 2007 (all sources)

	Stevenson		Clearfield	
	Amount	%	Amount	%
Materials	498,861	24.38	25,004	16.5
Non-materials	224,380	10.97	7,367	4.9
Salaries & wages	1,322,744	64.65	119,128	78.6
<b>Total</b>	<b>2,045,985</b>	<b>100</b>	<b>151,499</b>	<b>100</b>

## Per Student Statistics and Expenditures

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<b>Stevenson</b>		
	<b>2006</b>	<b>2007</b>
FTE Students	4,526	4,581
# of book volumes/student	78	74
# of book volumes held	353,198	336,969
Average book circulation	4.02	3.59
Book circulation	18,212	16,447
Average book expenditure	16.60	14.27
Book expenditures	75,018	65,380
Average per student expenditure	425.60	446.62
Total expenditures	1,926,239	2,045,985
% of students reached by instruction	91.30	75.90
Students reached with instruction	4,131	3,477
 <b>Clearfield</b>		
	<b>2006</b>	<b>2007</b>
FTE Students	311	294
# of book volumes/student	25.90	28.20
# of book volumes held	8,044	8,292
Average book circulation	2.05	2.10
Book circulation	636	617
Average book expenditure	44.03	46.49
Book expenditures	13,694	13,667
Average per student expenditure	393.00	515.30
Total expenditures	122,079	151,499
% of students reached by instruction	48.60	85.40
Students reached with instruction	160	251

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## ***Personnel and Teams***

Tara Lynn Fulton	Dean
Brian Ardan	Librarian
Brenda Corman	Librarian – Department Chair
Jamie Foor	Librarian
Stephanie Kulas	Librarian (Clearfield)
Rick Lilla	Librarian
Joby Topper	Librarian
Cathy Weglarz	Librarian
Elsa Winch	Librarian
Lisa Chu	Library Technician
Tracie Drumheller	Library Technician
Susan Hanna	Library Assistant II
Cheryl Hartman	Library Assistant I
Bernadette Heiney	Library Technician
Carol Gehret	Library Technician
Gwendolyn Perrin (1/5 time)	Clerk Typist II
Sandy Probst	Library Assistant II
Cheryl Reynolds	Library Assistant II
Frances Shue (1/2 time)	Library Technician
Chulapol Thanomsing	Assessment Technology Technician
Cynthia Ward	Clerk Typist II

### **Library Teams**

Access Services  
Archives  
Assessment  
Collection Space Utilization  
Computer Management and Systems  
Copyright  
Disaster  
Distance Education  
Library Department  
Media Resources and Services  
Public Services Support  
Social  
Technical Services  
Web