

1.

We appreciate you taking a few minutes to help us evaluate and improve Career Services.

If you have a specific question and would like a response, please send an email to:

Joan Welker, Director
jwelker@lhup.edu

Thank you for your time.

2. General Information

* 1. Class Standing for 2008 - 2009

1st Yr. Assoc. Prog.

2nd Yr. Assoc. Prog.

Freshman

Sophomore

Junior

Senior

Graduate Student

Alumnus

Other (please specify)

* 2. Major

* 3. Gender

Male

Female

* 4. Have you ever been to the Career Services office, accessed its web site, used its services, or attended presentations and/or other career-related events?

Yes

No

3.

* 5. During the current academic year, how often have you visited Career Services, accessed its web site, used its services, or attended presentations and/or other career-related events?

Once

A few times (2-4)

Many times (5+)

* 6. How did you learn about Career Services? (check all that apply)

Presentation in my class

Other presentation on campus

Web page

Career Services Electronic Newsletter

Information on bulletin boards

Friend

Faculty/Staff

E-mail

Other mailings

Other (please specify)

4. Resources & Services

7. Please rate your level of satisfaction with the following resources and services. (If you did not use a particular resource or service, please leave blank):

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Career counseling/advice	jn	jn	jn	jn
FOCUS (online career planning program)	jn	jn	jn	jn
Career/occupational information in the office	jn	jn	jn	jn
Resume/cover letter critique	jn	jn	jn	jn
Mock Interview	jn	jn	jn	jn
Internship information/assistance	jn	jn	jn	jn
Summer job information	jn	jn	jn	jn
Graduate & professional school information	jn	jn	jn	jn
College Central Network (online job postings)	jn	jn	jn	jn
Career Services Web site (overall)	jn	jn	jn	jn
Workshops/Presentations/Other career related programs	jn	jn	jn	jn
On-Campus job fairs	jn	jn	jn	jn
Monthly electronic newsletter	jn	jn	jn	jn
Credentials service	jn	jn	jn	jn

Other (please specify)

8. For any items in the previous question that you rated "dissatisfied" or "very dissatisfied", please comment:

9. Is there a career planning service and/or career information that you would like Career Services to offer that was not available? If so, please comment:

5. Staff

10. Please indicate your level of satisfaction with the assistance provided by the following staff. (If you were not assisted by one of the staff listed, please leave blank.)

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Director	jñ	jñ	jñ	jñ
Internship Coordinator	jñ	jñ	jñ	jñ
Secretary	jñ	jñ	jñ	jñ
Peer Career Facilitator (student assistants)	jñ	jñ	jñ	jñ

Comments

11. For any staff member(s) that you rated "dissatisfied" of "very dissatisfied" with the assistance provided, please comment:

6. Outcomes

12. As a result of using Career Services, accessing its web site and other resources, and/or attending presentations and/or other career-related events:

	Strongly Agree	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Strongly Disagree
I learned how to make informed career decisions based on knowledge of myself and the world of work.	jn	jn	jn	jn	jn	jn
I feel more confident finding and using career, educational and employment information.	jn	jn	jn	jn	jn	jn
I am better prepared to conduct a job or internship search.	jn	jn	jn	jn	jn	jn
I feel more confident about my future career plans and goals.	jn	jn	jn	jn	jn	jn

Comments

7. Non-Users

* 13. If you have NOT used Career Services at all, please indicate the reason. (Check all that apply.)

- Not aware of services / Didn't know it existed
- I know what I want to do and how to do it
- Not yet a priority for me
- Getting help/advice from someone outside of Career Services
- Services seem oriented to other majors/students
- Services seem oriented to seniors or those looking for a job
- I don't know where it's located / Inconvenient location
- Inconvenient office hours
- Heard Career Services isn't very helpful
- I don't know what to do once I'm there
- I don't feel comfortable with the staff
- Other (please specify)

8. Thank-you.

14. Thank you for taking the time to complete this survey. Please feel free to provide additional comments and/or suggestions.