

54. Hall Council is responsive to the needs and concerns of Campus Village.
55. I am satisfied with the variety of programs / presentations in Campus Village.

Lock Haven University of Pennsylvania
Office of Student Life/Housing
Quality of Life Survey
Campus Village Apartments

Demographics

56. Are you male or female? A = Male B = Female
57. How many Semesters have you lived on campus?
 A=1-2 B=3-4 C=5-6 D = 7 or more
58. What is your current age range?
 A=18 &Under B=19-20 C=21-25 D=Over 25
59. Are you a Foreign Citizen? A = Yes B = No
60. What is your ethnic background?
 A = Native American B = Asian American
 C = African American Black
 D = Caucasian / White E = Hispanic American

Thank you for your time in completing this survey!
We are interested in your opinion or suggestions on issues not covered in this survey.
Please feel free to write these in the write-in portion of the computer sheet.

Dear Resident:

The Office of Student Life/Housing is conducting a Quality of Life Survey. This survey has been developed to evaluate your satisfaction with the quality and type of services, which the Office of Student Life/Housing provides its students. Your constructive input is extremely important. The results assist us in making informed decisions about apartment/residence hall policies, procedures, and related issues.

This survey consists of statements that may or may not reflect your own views about various aspects of your apartment experience throughout this semester. For each statement, please indicate your views by answering Agree or Disagree on the accompanying computer sheet. If the question is not applicable to you or your situation, please respond Does Not Apply. All of your responses should be recorded on the computer sheet, using a dark (#2) pencil. This is a confidential survey, so please do not include your name or student identification number. The pre-coded items simply identify your hall and floor or area.

When you have completed the survey, please submit all materials to your RA.

Thank you very much for your assistance. Please feel free to contact me or any Student Life staff member if you have any questions.

Sincerely,

Dr. Dwayne L. Allison,
Dean of Student Affairs

Please mark the answer sheet according to the following scale:

A = Agree

B = Disagree

E = No Response, Does not apply

Community Environment

1. I am generally able to sleep or study in my apartment when I want to.
2. I know most of the people in the surrounding apartments.
3. There is a sense of community spirit in Campus Village.
4. People here respect the rights of others.
5. I attempt to confront inappropriate behavior directly before seeking assistance from an RA.
6. I know the policies and expectations regarding my behavior in the apartments.
7. Most residents are accepting of students from diverse cultural backgrounds.
8. There are opportunities to interact with individuals who have different backgrounds and values than me.
9. Establishing a positive community is important to me.
10. I would like to live in Campus Village next year. (If you are not planning on being at LHUP next year, please mark "E".)
11. I would recommend my residence to other students as a good place to live.

Physical Environment

12. My apartment furnishings meet my needs.
13. The lighting in my apartment is adequate for studying.
14. Campus Village is an attractive place to live.
15. The public areas of Campus Village are kept clean.
16. Overall, I like living in Campus Village.

Personal Development

17. Living on campus has added to my educational experience at Lock Haven University.
18. Living in Campus Village has challenged me to learn more about myself
19. As a result of living on campus, I know how to live with a roommate.
20. Living in the Campus Village has helped me make the transition to University life.
21. I have been associated in some way with university judicial procedures.
22. The hearing officer provided adequate explanations so that I understood the violation's impact on the University community.

Residence Hall Staff

23. The desk receptionists are friendly, helpful and attentive to my needs or concerns.
24. I know who my Resident Assistant (RA) is.
25. My RA has made a sincere effort to get to know me.
26. I have made a sincere effort to get to know my Resident Assistant.

27. My RA is helpful in getting answers to my questions - even though I may not agree with the answer.
28. My RA keeps me adequately informed of activities in & out of Campus Village through signs, stopping by, notices and newsletters.
29. I am satisfied with my RA's involvement in facilitating programs and activities.
30. My RA interacts effectively with people of different cultures, values and lifestyles.
31. My RA is fair and consistent when enforcing the rules and regulations of the University.
32. My RA can be trusted with confidential matters.
33. My RA role models responsible behavior.
34. I feel comfortable approaching other RA's for assistance when my RA is unavailable.
35. My RA is available for me, when I need to speak with her or him.
36. My RA encourages participation in hall council and its activities.
37. Overall, I am satisfied with my RA's performance and effectiveness.
38. I know who my Resident Director (RD) is.
39. My RD is available for me to answer questions, or to help me out in times of need.
40. My RD is concerned about students and is willing to provide assistance.
41. I feel comfortable approaching my Resident Director.
42. Overall, my Resident Director does a good job.

Other Services

43. Building Maintenance concerns (Lights, plugged toilets, elevators, etc.) are repaired in a timely manner.
44. The laundry services offered in Campus Village are good.
45. I am satisfied with the computing services offered in my hall.

Safety

46. I am aware of Lock Haven University's alcohol and other drug policies.
47. Campus Village is a safe place in which to live.
48. I feel safe because of the Emergency Phone Boxes located in Campus Village.
49. There is enough lighting in the areas surrounding Campus Village.
50. I am satisfied with the fire safety (equipment, evacuation procedures, etc.) in Campus Village.

Hall Council and Programming

51. I know that there is a Hall Council in Campus Village
52. The programs and activities in Campus Village have addressed educational and cultural issues as well as social and recreational.
53. I have participated in planned activities this semester in Campus Village.