

myHaven

What is myHaven?

- myHaven is a new web portal that will replace the current student and faculty web information.
- Click on your LHU role, student or faculty, to look at some screen shots and to get some explanations of myHaven – [Student](#) [Faculty](#)

Why are we making this change?

- The current web system will no longer be supported by the vendor. Therefore, we must change to the new web portal.

When will myHaven be available?

- Some students and faculty have already tested myHaven. It will be rolled out to all students and faculty on Wednesday, December 7.

Will I still have access to the current web information?

- Yes, you will still be able to access the current web system even when myHaven is rolled out, but access will be for a limited time.
- If you do a process in myHaven, you do not have to duplicate that process in the current system (likewise performing a process in the current system does not require duplication in myHaven). Only the web front-end is changing, not the back-end database where information is processed and stored.

Will I always have access to both systems?

- No, because the current system will no longer be supported by the vendor and it is using server space, the target date is February 1, 2012 to disable the current system. This date is dependent on resolving performance issues and ensuring that current functionality is not lost in the new system.

Will current functionality be the same in myHaven?

- Some students, faculty, and staff have previewed myHaven. There appears to be no loss of functionality; in fact, there is some additional functionality.

Is there anything I should be aware of with myHaven?

- One difference you will need to know about immediately is the login requirements. You will no longer have a separate login name and password for your network/email and for the advising/student system. You will use your login name and password that you currently use for the network/email for myHaven (but don't include @lhup.edu).
- You may notice some slowness in performance. This is being investigated and hopefully will be resolved soon. That is one reason access to both the current system and the new portal will continue for a temporary period of time.
- You may see some processes in myHaven that have not yet been configured. However, these processes are ones that are not currently available on the web information and may be configured later for use.

What is the web address for myHaven?

- The link will appear at <http://www.lhup.edu/registrar/index.htm> on December 7.