Student Accounts Newsletter

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Quarterly newsletter to keep students informed of important changes to their student account.

Check Out Our New Tab in myHaven!

If you haven’t already noticed, the “Student Finances and Aid” tab in myHaven has been removed. In its place are two new tabs—one for the Financial Aid Office and another for the Student Accounts Office.

The Student Accounts tab is your “go-to” area in myHaven for student payments, office policies, and important links. Additionally, students are able to view and print both the student bill and the 1098-T tax form for any semester the student has been enrolled at the University.

Upon selecting the Student Accounts tab, you will be taken directly to the payment screens where you will be able to make a payment on your student account, or add flex dollars.

In addition to making payments, students are able to view and print their student bill and 1098-T tax forms. To view your student bill, click on the My Student Account link along the left side navigation bar. We encourage students to view their student bill on a regular basis to ensure they are aware of any changes being made to their student account.

Students are also able to view several office policies and other important links relating to their student account.

The myHaven portal is designed to house important information for our students.

I Have a Financial Hold. Now What?

Financial holds have been placed on unpaid student accounts. This hold will prevent registration activity for the current and subsequent semesters as well as the processing of transcripts and / or diplomas.

What does this mean? Until the student account is paid in full, students will be unable to register for the upcoming Summer or Fall 2014 semesters. Students will also be unable to receive transcripts and if the student is graduating in May, no diploma will be issued.

Holds are removed on a daily basis for accounts paid in full. Once registration opens, courses fill up quickly. It is extremely important to ensure your student bill is paid in full to avoid delays in registration.

Students can pay their bill online via the myHaven portal. Cash or check payments are also accepted at our office in 121 Russell Hall.

Meet Our Team!

- Julie Love
- Amanda Keiffer, CPA
- Brenda Lowery
- Karen Seyler
- Deena Schenck

Contact Us At:

121 Russell Hall
570-484-2344, Option 5
stuaccts@lhup.edu
Monday–Friday 8am–4pm

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Important Websites Relating to Student Accounts:

Higher One—Our Refund Processor
https://havencard.higheroneaccount.com/

TMS—Our Payment Plan Provider:
https://www.afford.com/lhup

my Haven Portal:
https://myhaven.lhup.edu/ICS/

Student Accounts Website:
http://www.lhup.edu/students/studentaccounts/index.html

Graduating This Spring? Congratulations!

Spring commencement is just weeks away! For all of our graduating seniors—Congratulations on this major achievement!

Some things to consider prior to putting on your cap and gown:

1. Your student bill needs to be paid in full. Any student with a balance due will not receive a diploma or transcripts until the balance is paid. If you are unsure of whether or not you have a balance on your student account, please check myHaven or contact our office.

2. If you received federal Stafford loans, please be sure to complete your Exit Counseling by visiting www.studentloans.gov.

3. Attend the Salute to Grads program March 25th and 26th. This program will be held in the Parsons Union Building from 11am to 6pm on March 25th and 10am to 4pm on March 26th. Several departments on campus, including Student Accounts, will be in attendance to ensure you have completed all your requirements for graduation.

From all of us at the Student Accounts Office—congratulations. We wish you all the best in your future endeavors.

“There is a good reason they call these ceremonies ‘commencement exercises’. Graduation is not the end, it’s the beginning.”
-Orrin Hatch