Quarterly newsletter to keep students informed of important changes to their student account.

Refund Policy Update

Lock Haven University is dedicated to following all state and federal financial aid refund policies and ensuring that students are receiving accurate refunds. In order to both comply with federal regulations and to provide accurate refunds, the University has set up a maximum refund amount of $1000.00 per refund run for the first and second run of each semester.

Refunds will be released once during the first week of classes and twice during the second week of classes as well as once a week thereafter. This will ensure that the correct amount of money is being released to the students. Making changes such as housing, meal plan and course changes effect the billing. This process will allow these changes to go through so that the correct amount is disbursed.

This new process was rolled out for the Spring 2015 semester and was a success! Lock Haven University will continue to use this process going forward.

Visit MyHaven and view the Student Accounts tab to get important information about your Student Account. You can pay your bill, add flex, view office policies and so much more!
**Attention all prospective May and August 2015 Graduates**

Everything you need for Commencement as well as lots of resources to help with life after LHU will be available.

**Tuesday, March 17th 10am—6pm in the Pub Multi-purpose Room**

Purchase Caps & Gowns ~ Order Announcements ~ Investigate Class Rings ~ Review Career Services ~ Register with LHU Alumni Office ~ Commencement Information from LHU Registrar’s Office ~ Check your Account status with LHU Student Accounts Office ~ Learn about Exit Counseling from LHU Financial Aid Office ~ Research Graduate Programs with the LHU Admissions Office ~ and more!!!

Visit the tables, get your entry form stamped and be entered to win great prizes! Snacks and raffles will be provided. Grand Prize will be an LHU Diploma Frame ($149 value) plus lots of other prizes!

As a special incentive...PSECU members can pick up a $20 voucher for a discount Cap and Gown from Tuesday, March 17th (available at the Salute to Grads event) through Tuesday, April 7th. The voucher, along with promotion details, will be available at PSECU’s on-campus location in Bentley Hall (570-893-4416). Four hundred vouchers will be available on a first-come, first-served basis. Non-members can apply for membership at this location to qualify for the voucher.

Hope to see you on March 17th. Happy St. Patrick’s Day!

**Grads** ~ Be sure to close out your Higher One/Haven Card Account if you do not plan on continuing with this account. Otherwise, you could be charged a monthly service fee.

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**Important Websites Relating to Student Accounts:**

**Higher One— Our Refund Processor**
https://havencard.higheroneaccount.com/

**PeerTransfer— International Education payments made easy**
https://www.peertransfer.com/

**TMS—Our Payment Plan Provider:**
https://www.afford.com/lhup

**myHaven Portal:**
https://myhaven.lhup.edu/ICS/

**Student Accounts Website:**
http://www.lhup.edu/students/studentaccounts/index.html